



Lake Norman Cosmetic & Restorative Dentistry Hoang H. Drouin, DMD

As patients, we want our dentists to know us. We want them to listen and consider us partners in our care. We want them to appreciate and make our time personal and comfortable. Ultimately, we want our dentists to make us smile (and that smile had better look great).

Dr. Hoang Drouin of Lake Norman Cosmetic and Restorative Dentistry makes his patients laugh out loud. Selected by peers as a Top Dentist again this year for his skills, it is his personable, lighthearted nature and contagious laughter that patients love.

And it's not just him. There's Robin, the patient coordinator, who is absolutely joyful as she accommodates patients' busy lives, advocates for affordable solutions, and simply puts patients at ease when they walk in and out the door. There's Traci, the dental assistant, whose trademark is tucking patients in with a warm blanket and knowing what is needed without being asked. There's Jill, the dental hygienist, who has a teacher's heart and is both gentle and encouraging while she collaborates with patients on how to improve their health. With Jill even the nervous three-year-old giggles and decides it's OK to have a dental cleaning. In a profession where the average staff changes year in and out, these ladies have stayed.

Chris, Dr. Drouin's wife and practice manager, says simply, "We're a family: the patients and us." Dr. Drouin agrees: "It's just our character. It's a beautiful thing to watch how these ladies all care for each other and our patients."

As Seen in

Charlotte[®]
MAGAZINE